

You have what is called a **Hijacked Browser** or **Hijacked IE**.

**Definition:** Malware has taken control of your browser settings. The virus will often take you to false “spyware protection page” or other such pages. Even if you reset the homepage, the malware/virus will reload every time you boot your computer or restart your internet explorer.

**Symptoms:** Your Internet Explorer home page has been changed to a different Web site than the one that you selected. You reset your home page to the Web site that you want in **Internet Options**, but after you restart your computer your home page selection has again been changed to a different Web site.

**Why/How this happened:** This issue may occur if one or more of the following conditions are true:

1. Your computer has been infected with a virus that changed your Internet Explorer home page. (For example, the IRC.Becky.A worm and Trojan.JS.Clid.gen trojan horse viruses change the Internet Explorer home page).
2. Code in the form of a malicious attack has been run on your computer. (For example, the JS.Exception.Exploit code may change the Internet Explorer home page).
3. You installed third-party software that changed the Internet Explorer home page. (For example, the Xupiter toolbar from Xupiter.com, the SecondPower Multimedia Speedbar from SecondPower.com, and the GoHip! Web browser enhancement from GoHip.com change the Internet Explorer home page. You may be prompted to install one of these programs when you install other programs).

Here is the link for [www.spywarewarrior.com/sww-help.htm](http://www.spywarewarrior.com/sww-help.htm) please click on the link, which will take you to their help page.

### **Step 1:**

1. Scroll down until you see “**1. Clean your PC as best you can...**”
2. Click on the first link: “Ad-Aware Personal Edition,” click on that link, which will take you to a new website ([www.lavasoft.de/support/download](http://www.lavasoft.de/support/download)).
3. Look to the left-hand column where it says “Lavasoft Mirrors: “Download.com Top Rated 5,” click on the link: **Ad-Aware SE** this will take you to “Lavasoft Ad-Aware SE Personal Edition <SUP>1.06 popular” page.
4. Click on **Download Now** Free download 2.72MB-this will ask if you want to run or save the file, RUN the file. When you get the next screen, click “run” again.
5. This will take you to their download software, keep clicking OK, or Yes until it is downloaded and opens the “Ad-Aware se” box. This will automatically start running a scan on your system.
6. Once it is done, it will give you a list of items and their level of urgency. Anything that is of high importance must be quarantined and deleted. This program has a step-by-step guide you can follow.
7. Once this is done, go back to [www.spywarewarrior.com/sww-help.htm](http://www.spywarewarrior.com/sww-help.htm)

### Step 2:

1. Click on [Spybot Search & Destroy](#)
2. This brings you to their website with 4 links. Click on the top button:  
<http://fileforum.betanews.com/detail/Spybot Search and Destroy/1043809773/1>
3. The click on: **Download Now** File Size: **4,919 KB**  
(<http://fileforum.betanews.com/download/Spybot Search and Destroy/1043809773/1>)
4. Click “run,” then click “run” again.
5. It will take you through their installation program, keep clicking “OK”, “I accept”, “English”, “next”, “finish”, “legal stuff” (click OK), and so forth until it brings you to “create registry back-up”. You can click on this link if you so desire, but it is not necessary (it takes forever to do this, so you might want to skip it!). Click “next” on this screen.
6. Click on “search for updates” as well as “Download all available updates” and let it run its course.
7. You’ll get another “legal stuff” box, click OK.
8. This will then take you to their program window.
9. Click on “Check for problems”-let it run its course.

### Step 3:

1. When it is done, go back to [www.spywarewarrior.com/sww-help.htm](http://www.spywarewarrior.com/sww-help.htm)
2. Scroll down until you find: [ewido online scan](#)
3. Click on that link, which will take you to <http://www.ewido.net/en/onlinecan/>
4. <http://www.ewido.net/en/download/> is where you will find the “download now” button. Click on it and follow the pop up a boxes asking if you want to install the program, click OK, and keep clicking all the affirmatives-let it run its course.
5. When it is done, you should see another orange and white box, telling you what is up with your computer. If it says everything is OK, you’re done. If not, or you’re not sure, click on “scan.” Let it run through its program.
6. At the end, if there are any threats, delete them (just as before).

### Step 4:

1. When it is done, go back to [www.spywarewarrior.com/sww-help.htm](http://www.spywarewarrior.com/sww-help.htm)
2. Scroll down until you find the [Microsoft Malicious Software Removal Tool](#) link, click on it.
3. It will ask you “[Skip the details and run the tool!](#)” click on the link.
4. Click on the button “**check my PC for infections**”-follow the boxes, answering in the affirmative, click yes for “install program.”
5. It will scan your computer and give you the results. If there is anything “bad” run the “**Run the Removal Tool.**”
6. Scroll up the page until you see the [Download the Tool](#) on the upper right-hand side of the page.
7. Click it, which will bring you to:  
<http://www.microsoft.com/security/malwareremove/families.msp>
8. Click on either link, [Run the tool](#) or [download the tool](#), which brings you to:  
<http://www.microsoft.com/downloads/details.aspx?FamilyId=AD724AE0-E72D-4F54-9AB3-75B8EB148356&displaylang=en>
9. Click the download button; this begins the downloading process-follow as outlined above.
10. Once it opens the box to scan, choose the extended scan, and let it run its course. If it finds anything, it will ask you what you want to do-quarantine and/or delete. Do that.

### **Step 5:**

1. You are then going to follow these links to install these two programs:

[SpywareBlaster](#)

[SpywareGuard](#)

2. <http://www.javacoolsoftware.com/spywareblaster.html> scroll down until you find: **[Download SpywareBlaster 3.5.1](#)**
3. Click on that link, then click on **[Download SpywareBlaster 3.5.1 from TechSpot](#)**, which takes you to: <http://www.techspot.com/download568.html>
4. Click on the download now button on the right side of the page; follow the install boxes & run the program.
5. For **SpywareGuard**, click on the [SpywareGuard](#) link, which brings you to: <http://www.javacoolsoftware.com/spywareguard.html>
6. Scroll down until you get to the link, **Download SpywareGuard 2.2**, click on it.
7. This will bring you to: <http://www.javacoolsoftware.com/sqdownload.html>
8. You want to click on **[Download SpywareGuard 2.2 Full Setup \(freeware/donationware\)](#)** (approx. 1.96 MB)
9. Follow the boxes to allow the program to install and run.

This should do the trick, but if not there is one more thing to do in the registry keys, which I have another document with these instructions.